

Dear Customer

Internet Initiative Japan Inc.

**[Updated] Notes on Japan Travel SIM Specification Changes**

We wish to inform you of the following specification changes to procedures for starting "Japan Travel SIM" use and the recharge (add coupon) function. We sincerely apologize for any inconvenience this may cause, and thank you for your understanding.

**Date of specification changes**

January 17, 2024 (Updated on January 10, 2024)

**Details of specification changes**

## 1. Entry items for starting use

Japan Travel SIM Customers enter in customer details when completing procedures to start using Japan Travel SIM. Following these specification changes, customers are only required to enter their email address. Name, passport number, nationality, date of birth, and gender details are no longer required. These specification changes shall apply to procedures for starting use completed on or after the date of specification changes.

	Before specification changes	After specification changes
Customer information to be entered during procedures for starting use	Name, passport number, nationality, date of birth, and gender	email address

## 2. Expiry date after recharging

For Japan Travel SIM, you can extend the expiry date of the data volume available for use before recharging by recharging with "IIJmio Coupon Card" from the member's website. With these specification changes, the longest you can extend the expiry date after recharging has been changed from the last day of the fifth month after starting use, to the last day of the second month after starting use. These specification changes shall apply to lines starting use on or after the date of specification changes.

		Before specification changes	After specification changes
Expiry date of the data amount for Japan Travel SIM*	Before recharge	30 days	No change
	After recharge	Up to the last day of the third month after recharging (Up to the last day of the fifth month after starting use at the longest)	Up to the last day of the second month after starting use

\* Data amount provided at start of use

**Reference**

- [Japan Travel SIM](#)
- [IIJmio Coupon Card](#)、[IIJmio Coupon Card /selectable](#)、[IIJmio Coupon Card /Digital](#)

**The information desk**

IIJ Support Center (Open daily/9 a.m. to 7 p.m.) Tel: 03-5205-4999 Japanese, English, Chinese language support